

# NFU MUTUAL 2026 AGM

## FREQUENTLY ASKED QUESTIONS

If there is anything you're unsure about regarding this year's AGM you might find the answers below.

If not, please speak with your local Agent, call Mutual Direct on **0800 072 1065** or email us at **member\_relations@nfumutual.co.uk**

### MEMBER AGM PACK

#### Why have I received an AGM pack?

As an NFU Mutual customer, you are also a member. This means you're entitled to vote on resolutions that come before the AGM. Ahead of our AGM we write to members, providing information about our financial results and our progress, and where to learn more before you vote.

#### Why does the 2026 AGM mailing pack look different?

To reduce paper usage, we haven't sent members a supporting AGM booklet this year. Instead, you will receive an insert with a message from the Chair, plus information about some of our responsible business work. More information about our 2025 performance including the 2026 AGM booklet and full Report and Accounts can be found on our website **nfumutual.co.uk/agm**

#### I would like a paper copy of the 2026 AGM booklet?

Please call our automated service on **0800 884 0705** and have your two voting codes to hand. Voting code part 1 comprising eight digits and voting code part 2 comprising four digits can be found on the front of your voting form. We will endeavour to send this paper copy booklet to you before AGM voting closes at 2.30pm on Tuesday 23rd June 2026.

Please note that booklet requests received after 2.30pm on Friday 29th May 2026 may not arrive by post before voting closes.

#### Why have I received more than one AGM pack?

Under NFU Mutual's Articles of Association, each individual membership, joint membership (including a partner in a partnership) and corporate body is a distinct member of NFU Mutual and has a separate right to vote.

Some members will therefore hold policies in more than one capacity with us, often at the same postal address. Those members will receive more than one copy of this AGM pack, one for each separate membership.

Each pack includes unique voting codes. These should be used when completing the voting form or voting online to ensure that your vote is counted. If you have received more than one voting form, please complete and return all of them or use all of your voting codes online to ensure that your full voting entitlement is counted.

#### Why is my change of details or circumstances not reflected in your AGM mailing?

If you notified us of a change of details or circumstances after 31st January 2026, this change may not have taken effect in time to be reflected in this mailing. Rest assured, no action is necessary and this change will be updated in all future communications.

#### If my details (name, address etc) are incorrect, what should I do?

If your details are incorrect, please either contact your local Agent, or contact Mutual Direct by dialling **0800 072 1065** or write to us at AGM Correspondence, NFU Mutual, Tiddington Road, Stratford-upon-Avon, Warwickshire CV37 7BJ. Details of your local Agent can be found by visiting **nfumutual.co.uk/agent-offices**



### Can I opt out of receiving your AGM mailing?

Good corporate governance requires that we write to all of our members about our AGM providing them with the information they need to vote on the resolutions put forward.

As it is not a marketing mailing our members are unable to opt out of receiving this information.

### What if I have a query regarding my existing policy?

For any queries on your policy, contact your Agent directly or contact Mutual Direct by dialling **0800 072 1065**. Details of your local Agent can be found by visiting [nfumutual.co.uk/agent-offices](https://nfumutual.co.uk/agent-offices)

## ATTENDING AND VOTING AT THE AGM

### Why should I vote?

As a Mutual organisation, we are owned by our members, and they get a say in how we're run.

Our AGM is one of the ways that members can get involved in NFU Mutual's governance. Voting at our AGM allows our members to have a direct say in the decisions that affect our business.

By voting, you are holding the Board accountable for the decisions they make on behalf of our members. Your vote ensures that our business operations remain transparent and aligned with the interests of our members.

As a member-centric organisation that puts customers first and behaves responsibly, we think it's important that as many of our members as possible get involved and vote on the resolutions that come before the AGM. Our mutuality is powerful, and using your AGM vote is one of the many benefits of being a member and doing business with NFU Mutual.

### How do I vote at your AGM?

There are four easy ways to vote:

- **Scan the QR code:** Scan the personalised QR code on the front of your AGM letter. It'll take you straight to our voting site, and your voting codes will be pre-populated for you.
- **Our website:** Go to [nfumutual.co.uk/aggm](https://nfumutual.co.uk/aggm) – click 'vote now' and enter both parts of the code printed on the front of your AGM letter.
- **Freepost:** Complete and sign the voting form within your AGM pack, ensure you sign and date it, and return it to us in the freepost envelope provided.
- **Attend the AGM:** Bring your voting form(s) with you and vote in person at our AGM.

### To ensure that your full voting entitlement is

**counted:** If you have received more than one voting form, please complete and return all of them, use all of your voting codes online, or bring all voting forms if you are attending the AGM in person.

All online or postal votes must be received by no later than 2.30pm on Tuesday 23rd June 2026.

### How do I attend your 2026 AGM?

Our 2026 will be held at Stareton Hall, NAEC, Stoneleigh Park, Warwickshire CV8 2LG (CV8 2LH for sta navs) at 2.30pm on Thursday 25th June 2026.

We have sent all members a personalised AGM pack which will allow you to get involved in this year's AGM.

If you will be attending our AGM, we would be grateful if you could let us know by emailing [member\\_relations@nfumutual.co.uk](mailto:member_relations@nfumutual.co.uk) or calling us on **0800 072 1065**.

For the most up to date information on our 2026 AGM please visit our website [nfumutual.co.uk/aggm](https://nfumutual.co.uk/aggm)

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