

Personal Belongings Insurance

Insurance Product Information Document



NFU Mutual
INSURANCE | PENSIONS | INVESTMENTS

Company: The National Farmers Union Mutual Insurance Society Limited.
Registered in the United Kingdom. Authorised by the Prudential
Regulation Authority and regulated by the Financial Conduct Authority
and the Prudential Regulation Authority (No 117664).

Product: Home and Lifestyle Insurance

This document is a summary of what this insurance product does and doesn't cover. It is not personalised to your cover and does not form part of your contract with us. Complete individual pre-contractual and contractual information is provided in your policy documentation.

What is this type of insurance?

Cover for personal belongings away from your home. This includes jewellery, watches, photographic equipment, clothing, sports equipment, guns and pedal cycles.



What is insured?

- ✓ The costs of repairing or replacing damage or loss to your items, including accidental damage, up to the amount you have chosen
- ✓ For unspecified single items, we will pay up to 30% of cover you have chosen for your unspecified personal belongings, or £2,000, whichever is less
- ✓ Loss or theft of money, travel tickets, and travellers cheques up to £1,000
- ✓ The cost of repairing or replacing mobile phones up to £2,000 per period of insurance
- ✓ Unauthorised use of credit cards up to £10,000
- ✓ Delayed baggage - the cost of items essential to your trip that you have to buy if your baggage is delayed for at least 12 hours, up to £250 per person
- ✓ The cost of replacing, retrieving or restoring your downloaded information on your entertainment equipment and mobile phones up to £2,500.



What is not insured?

- ✗ Any excess, which is the amount you'll need to pay towards a claim. Your policy documents will outline where these apply
- ✗ Damage or loss caused by wear and tear, and loss of value over time
- ✗ Damage caused by your domestic pets
- ✗ Any costs of replacing, repairing or restoring your items above the amount you've insured them for
- ✗ Any marquee hired by you
- ✗ Securities, certificates and documents
- ✗ Business tools and equipment other than laptops and mobile phones
- ✗ Water sports equipment while being used.



Are there any restrictions?

- ! Cover only applies to you or members of your family who live with you in the home where you permanently reside
- ! For any claim involving clothing, an amount will be deducted for wear and tear
- ! There's a limit of £1,000 for personal belongings stolen from an unattended motor vehicle where there is no locked boot, concealed luggage compartment or glove compartment, and force and violence has been used to get into the vehicle
- ! There's a limit of £5,000 for the theft of your jewellery while outside the Territorial Limits, unless the item is being worn or in a locked safe
- ! Theft of your pedal cycle unless it is in a locked building or securely locked to something which cannot be moved.



Where am I covered?

- ✓ Whilst in Territorial Limits of Great Britain, Northern Ireland, the Isle of Man and the Channel Islands
- ✓ Temporarily elsewhere in the world for not more than 90 days in any period of cover.



What are my obligations?

- Maintain the items in good condition, and take care to prevent any accidents, injury or damage
- Meet any minimum security and valuation requirements that apply to the policy
- Notify us of any changes to your personal circumstances as outlined in the policy wording
- Pay the premium and tell us about any claims or incidents that may lead to a claim as soon as possible
- Be honest and accurate in all the information you give us, to the best of your knowledge, and don't make a fraudulent or exaggerated claim.



When and how do I pay?

You can pay your premium as a one-off annual payment by bank transfer, cheque or with a debit or credit card. Alternatively, with prior agreement, you may pay in 12 monthly instalments by direct debit from a UK bank account at no extra charge.

In addition, we don't charge administration fees for making changes to your policy.



When does the cover start and end?

Your policy will normally run for a period of 12 months. This insurance cover will run from the start or renewal of your home insurance, as stated in your policy schedule. The policy is renewable each year.



How do I cancel the contract?

You may cancel your policy at any time by calling us or writing to us. If you have not made a claim, we will refund the part of your payment that applies to the remaining cover which has been cancelled.