



HOW NFU MUTUAL ENABLES BETTER MOTOR FLEET RISK MANAGEMENT

We work with motor fleet managers to help identify practical opportunities for improvement and improve the safety and efficiency of your operations.

Depending on your particular needs, one of our three distinct services will be best suited to you:

- **Online fleet risk survey:** a simple digital tool enabling you to review your risk management practices. It provides instant feedback to highlight key areas for improvement.
- **Virtual consultancy:** delivered with our partners Drive Tech, we offer a one-to-one session with an expert consultant who will review your risk controls and work with you to identify the most effective improvements for your specific fleet.
- **On-site risk survey:** led by either our in-house fleet risk specialist or our trusted partner Drivetech depending on your business need, this detailed

review is typically arranged by our underwriters as part of the renewal process. It includes a full analysis of your fleet operations, with an in-person meeting with your fleet team. The result is a prioritised risk improvement plan tailored to your needs.

During the on-site risk survey visit, we hold a detailed discussion with your fleet manager and other key staff, exploring areas such as:

- Driver training and behaviour
- Vehicle safety technology
- Policy effectiveness
- Accident trends and causes.



NFU Mutual
RISK MANAGEMENT SERVICES

Following the meeting, we provide a written report summarising our findings, along with a prioritised risk improvement plan. Recommendations often relate to enhancing driver training and introducing or better using vehicle safety features and technology.

Benefits for fleet operators of our comprehensive survey include:

- Clear, practical recommendations tailored to your business
- Potential for better insurance premiums through reduced claims
- Improvements in operational efficiency, vehicle use and driver safety.

We also follow up with fleet operators to review progress and offer further guidance where needed. While the service is arranged by our underwriters, there is no extra cost to you.

At NFU Mutual, we believe all fleets can benefit from regularly reviewing their approach. Through effective risk management, we can help create safer roads, lower your costs, and make your business more resilient.

Speak to your local NFU Mutual Agent to find out how we can help ensure your organisation's fleet runs smoothly, safely and as cost-effectively as possible.

Risk Management Services are provided by NFU Mutual Risk Management Services Limited and are not regulated by the Financial Conduct Authority or the Prudential Regulation Authority.

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